

KOONAMBIL NEWS

JUNE 2018

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FROM THE CEO'S DESK

As usual, it has been a busy few months at Koonambil. We've recently had new signage installed at the front gate of the main facility and at the entrance to Koonambil Village and work on our new driveway and carpark surface has finished.

Our Mission

Provide high quality care and services in a range of accommodation settings

Over the last few weeks we've surveyed local residents about the Koonambil brand. As part of our ongoing quality improvement process, we wanted to understand what people knew and thought about Koonambil. More than 60 locals took the time to tell us what they know and think about Koonambil, and Bron Johnston's name was drawn as the winner of Golf Club meal vouchers for participating.

The overall opinion of Koonambil is extremely favourable. While some people have no knowledge of Koonambil, there is no unfavourable opinion at all. Our reputation is entirely positive.

We learnt that just one year after introducing our new logo, it is well recognised. This is one indication of the strength of our brand.

The people who are familiar with Koonambil know about us because of a personal connection, and conversations about Koonambil occur regularly.

In the same way this survey was part of our efforts towards continuous improvement, I'm thrilled to announce the expansion of our nursing team. Mavis Kamota will join Koonambil in July as our newest registered nurse. Read more about Mavis on page 4.

Cath Bush | CEO

KOONAMBIL MEMBERSHIP

Koonambil membership is open to all community members and costs just \$11 per year. Membership is due in July, current members will see a reminder soon, and new members are able to join at any time via the Koonambil office.



RESIDENT CARE REPORT

We send **condolences** to the families of Betty Amey and Marjorie Finn, welcome Nakka Kennedy and Cath Harrison as a **respite residents** and Jenny Hickey as a **permanent resident**. We also look forward to welcoming Val Hooper as a respite resident in July.

All residents now have access to an audiologist at Koonambil who can provide a comprehensive hearing assessment.

New podiatrist Jackie Shaw has started providing services at Koonambil with very positive feedback from residents. Jackie will return to Koonambil to visit those residents she hasn't yet had a chance to see.

Rehabilitation physician Dr. Jennifer O'Riordan is providing another new service for residents in the form of comprehensive medical assessments. Jennifer will continue to visit Koonambil and provide video consultations as residents' require.

In May, residents attended Senior Rights meeting and their own Residents meeting with an independent convenor. Both these meetings ensure our residents are well represented and have their opinions, concerns and messages of thanks heard.

Feedback from residents was also recently received through our regular food survey and menu review. All residents said they were comfortable asking for assistance and additional food. Residents also reported being pleased with a variety of their favourite foods being available.

Lynne Waterford | Care Manager



HAPPY BIRTHDAY

Clockwise from top left:
Muriel Phillips, Flo Mulholland, June Fletcher, Alma Backhouse, Peter Firth, Bill Leonard, Peggie Readford, Lola Tym.





ACTIVITIES REPORT

01

In **April**, residents attended the Council Senior's Week event, Boots & Pearls luncheon at the Bowling Club. Phil and Val won best dressed prizes and Bill Leonard won a raffle. Later in May, Pest Control day saw an outing for lunch and charades at the Golf Club. Boules, Alphy, and Bingo continue to be popular regular activities while a bus trip to the 'Pave the Way' exhibition in Gular was a highlight, followed by a cuppa in the park. On Anzac Day, Koonambil held its own service then celebrated with a beer and BBQ lunch. Residents also enjoyed a bus trip to Lois & Keith Cain's farm to see their crop of sunflowers.

02

May saw the always successful annual Mothers Day Ball with everyone enjoying wonderful music, decorations and food. John, Mick and Helen entered 8 flowers into the Coonamble Show and were rewarded with 3 first and 3 second prizes. Jane took a bus of residents for a tour along the Walgett Road, Beanbah Road and Carinda Road, which they enjoyed as a reminiscing excursion. While competition remains fierce for Water Pong and Alphy, new singalong activities have re-introduced old friends Johnny Cash, Charlie Pride, Tom Jones and Slim Dusty to residents.

03

In **June**, Koonambil hosted a Biggest Morning Tea with prizes and a raffle for cancer. Coonamble Preschool came to visit residents and provided well rehearsed entertainment in the form of songs and dances they had prepared especially. River walks continue as the weather is cooling down, with residents rugging up to embrace the outdoors. A bus trip to Outback Arts quilt exhibition was a highlight, with residents appreciating the talent and effort that went into creating the quilts on display. Competition has been fun and fierce and residents have been in the spirit of State of Origin.

Jane & Jess





WELCOME MAVIS

Mavis Kamota has joined the Koonambil team as a full time registered nurse. Born in Zimbabwe, Mavis moved to New Zealand in 2008 as a result of the economic crisis in her home country. Mavis has 28 years nursing experience, and has spent the last 10 years working in aged and palliative care and community nursing. Mavis says her job is no coincidence; she's always had a passion for nursing. Mavis has an adult daughter and two adult sons, and a lovey granddaughter named Ariella who will be two in July.



MESSAGE FROM THE BOARD

On Thursday 17th we had an unannounced visit from the Aged Care Standards Agency. There is a legislative requirement that we have an unannounced visit such as this once every twelve months.

I'm very pleased to report that the assessor, Gill Jones, interviewed many of our residents asking about the level of satisfaction they experience living at Koonambil. Gill gave Cath a very positive report about the way the residents feel about living at Koonambil.

All residents indicated that they felt safe and were treated with respect all of the time which is a great compliment to the staff. I would like to personally congratulate all those who work at Koonambil on the exceptional care and service that they clearly continue to provide. Thank you.

David Ryan | Chair

OUR DETAILS

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Board of Management 2017-2018

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Deputy Chair: Colin Readford

Treasurer: Dianne Smith

Directors: Beverley Davidson, Eric Fisher, Marianne Lampe, Joan Leonard

STAFF MEMBERS

CEO Cath Bush

Finance Manager Helen Rackham

Care Manager Lynne Waterford

Registered Nurses Janie Johnston,
Mavis Kamota

Clinical Care Grace Andrews

Care Staff Diane Molloy, Laura Finn, Rick Kennedy, Gill Roworth, Deanne Towns, Leonie Jones, Marie McLellan, Dianne Gregory-Hunt, Tammy Haycock, Kerry Hansen, Tammy White, Tori Canham, Alesha Evans

Hotel Services Rhonda Ingram, Allison Pawley, Jenise Thomas, Fiona O'Malley, Gail Day, Wendy Geale, Jess Canham, Belinda Rutley, Mekala Smith

Activities Jane Haycock, Jess Canham

Maintenance & Gardens Mick Murray, John Robinson